








SCHEDULE AT A GLANCE

Monday, May 13 1:00 pm – 5:00 pm The Dementia Journey: Changing Abilities, Self-Awareness, Emotional Responses and How We Offer Help Matters. Teepa Snow							
6:30 pm – 8:30 pm Best Practices for Surviving an Active Shooter Incident Marilyn Knight							
Tuesday, May 14 8:30 am – 10:00 am							
Hiring Best Practices :What You Should and Shouldn't Do! Dr. Heidi Reyst	Victim Avoidance: Assessing, Responding and Defusing Potentially Aggressive Situations Marilyn Knight	10 Commonly Misunderstood Risk Management and Insurance Issues Dan Hale, Dennis Bilancia and Lauren Kucyk	AFC's and HFA's Turned 40! 40 Legal Tips for Assisted Living Providers Gregory Bator & Christian Lobb	Dementia Supports and Services Dr. Camp	Austim Spectrum Disorder: Interventions & Strategies That Work Christine Rans	Understanding the Manic Depression Continuum John Sturtevant	 FILM: The Portraits of Professional Caregivers... Their Passion. Their Pain.
10:30 am – 12:00 pm							
The Journey to Cooperstown; Elders Take Their Place in the Hall of Fame Todd Walter	Communication: To Boldly Go Where Everyone Else Has Gone Before Tom Pomeranz	Confrontational Versus Supportive Communication with Persons Living with Brain Change Amanda Bulgarelli and Brenda Roberts	Paws for a Cause Mary Blain Paws for a Cause in Exhibit Hall				
1:30 pm – 3:00 pm							
The Journey to Cooperstown; Elders Take Their Place in the Hall of Fame Todd Walter	Communication: To Boldly Go Where Everyone Else Has Gone Before Tom Pomeranz	Confrontational Versus Supportive Communication with Persons Living with Brain Change Amanda Bulgarelli and Brenda Roberts	Horses Are Miracle Workers Sue Brook Exhibit Hall				

The Spirit of Service Awards will be presented during the luncheon program.

3:30 pm – 5:00 pm							
Community Inclusion: To Boldly Go Where Everyone Else Has Gone Before Part 2 Tom Pomeranz	Affordable Care Act and Trends in Employee Benefits Joyce Leinenger	10 Commonly Misunderstood Risk Management and Insurance Issues Dan Hale, Dennis Bilancia and Lauren Kucyk	MDHHS: Key Issues Update for CMH Funded Providers	Less Talk, More Listening Heather Comstock	Ask the Fire Safety Expert: Fire Doors and More in AFC Art Shaw	Parkinson's from the Inside Out Tom Curtain and Chris Curtain	 FILM: The Growing Season

6:45 pm – 8:45 pm							
 FILM: Granny's Got Game				 FILM: Thrive			

Wednesday, May 15 8:30 am – 10:00 am							
Protect Your Business from Cyber Threats Ian McCain	The Survey Says: What Providers are Reporting about Violence in the Workplace Jenelle Thelen	Employment Law: Hot Topics Sheryl Laughren	Using Environmental Audits and Designs for Persons Living with Dementia Janet Hart	Are You an Umpire or Leader? Managing Team Conflict Pamela Wright Hatchett	The Opioid Crisis: The Essentials for Providers James Ypma	 FILM: The Portraits of Professional Caregivers... Their Passion. Their Pain	
10:30 am – 12:30 pm							
Licensing Update from LARA	The Continuum of Trauma and Human Trafficking: Making Connections Amy Rouleau	Shifting the Culture of Dementia Care: Getting it Right Kathleen Garvey	Best Practices to Promote Workplace Safety Ken Smylie	 FILM: Summer in the Forest			
1:45 pm – 3:15 pm							
Overcoming Compassion Fatigue Through Self Care Cathy Macomber				 FILM: Luckiest Man			